



Better Health Care for All Floridians

Section Q: Participation in Assessment and Goal Setting

- Elizabeth Kirkland, RN, RNC
- MDS /RAI and OASIS Education Coordinator
- Survey and Certification Support Branch
- Agency for Health Care Administration

AHCA.MyFlorida.com



Better Health Care for All Floridians

Objectives

- Identify the intent of Section Q items
- Identify designated local contact agency
- Review correct and accurate coding

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0100

Participation in Assessment

- The items in this section are intended to record the participation and expectations of the resident, family members, or significant others in the assessment, and to understand the resident's overall goals.
- Answer the question: who participated in the assessment?

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0300

Resident's overall Expectation

- This item identifies the resident's general expectations and goals for the nursing home stay. The resident should be asked about his or her own expectations regarding the return to the community and goals for care. The resident may not be aware of the option of returning to the community and that services and supports may be available in the community to meet long-term care needs.

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0300

Resident's Overall Expectation

- Some residents have very clear and directed expectations that will change little prior to discharge. Others may be unsure or may be experiencing an evolution in their thinking as their clinical condition changes or stabilizes.
- Answer the question: what are the expectations and who is the source?

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0300

Coding Tips

- This item is individualized and resident-driven rather than what the nursing home staff judge to be in the best interest of the resident. It focuses on exploring the resident's options; not whether or not the staff considers them to be good or poor options.
- Avoid trying to guess what the resident might identify as a goal or judge the resident's goal, including DNR.
- The resident should be provided options, as well as, access to information that allows him or her to make the decision and to be supported in directing their care planning.

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0400

Discharge Plan

- Returning home or to a non-institutional setting can be very important to the resident's health and quality of life.
- For residents that have been in the facility for a long time, it is important to discuss with them their interests in talking with local contact agency (LCA) experts about returning to the community. There are improved community resources and supports that may benefit these residents and allow them to return to the community setting.

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0400

Discharge Plan

- Being discharged from the nursing home without an adequate discharge plan could result in the resident's decline and increase the chances for re-hospitalization and aftercare, so a thorough examination of the options with the resident and local community experts is imperative.
- Answer the question: is there an active discharge plan, and is return to the community feasible?

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0400

Coding Tips

- This item is individualized and resident-driven, and the interdisciplinary team must interview residents and/or their family members, whenever possible, and determine their preferences and agreement.
- The nursing home interdisciplinary team should not assume that the particular resident is unable to be discharged.

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0500

Return to the Community

- The goal of the follow-up action is to initiate and maintain collaboration between the nursing home and the local contact agency to support the resident's expressed interest in being transitioned to community living. This includes the nursing home supporting the resident in achieving his or her highest level of functioning and the local contact agency providing informed choices for community living and assisting the resident in transitioning to community living.
- Answer the question: is the resident interested in talking to someone regarding community living?

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0500 Coding Tips

- A “yes” response will trigger follow-up care planning and contact with the designated local contact agency about the resident’s request within 10 business days of a “yes” response being given. This code is intended to initiate contact with the local agency for follow-up as the resident desires.
- Some residents will have a very clear expectation and some may have changed their expectations over time. Other residents may be unsure or unaware of the opportunities available to them for community living with services and supports.

AHCA.MyFlorida.com



Better Health Care for All Floridians

Q0600 Referral

- Returning home or to a non-institutional setting can be very important to the resident’s health and quality of life.
- Answer the question: has a referral been made?

AHCA.MyFlorida.com



Better Health Care for All Floridians

Return to Community Referral CAA

- When this Care Area Assessment (CAA) is triggered, nursing home staff should follow their facility's chosen protocol or policy for performing the CAA. This CAA is triggered when a resident expresses interest in returning to the community.

AHCA.MyFlorida.com



Better Health Care for All Floridians

CAA #20

- The information gleaned from the assessment should be used to assess the resident's situation and begin appropriate care planning, discharge planning, and other follow-up measures.

AHCA.MyFlorida.com



Better Health Care for All Floridians

CAA #20 cont.

- The goal of care planning is to initiate and maintain collaboration between the nursing facility and the local contact agency to support the individual's expressed interest in being transitioned to community living. This includes facility support for the individual in achieving his or her highest level of functioning and the involvement of the designated contact agency providing informed choices for community living.

AHCA.MyFlorida.com



Better Health Care for All Floridians

In Closing

Thank you for your attention!

If you have further questions, I can be reached at:

Elizabeth.Kirkland@ahca.myflorida.com

Or cell 850-445-9584 office 904-798-4522

AHCA.MyFlorida.com



Better Health Care for All Floridians

Questions???

AHCA.MyFlorida.com